EXHIBIT 11

BEFORE THE FEDERAL COMMUNICATIONS COMMISSION WASHINGTON, D.C. 20554

RECEIVED & INSPECTED
APR 1 6 2003
FCC - MAILROOM

In re:)
) DA-03-874
Petition for Declaratory Ruling)
By Outside Connection, Inc.) AFFIDAVIT OF
) JAMES D. SHUTT
To: The Commission)

JAMES D. SHUTT, being duly sworn, deposes and says that:

- I am the Director of the Bureau of Standards, Practices, Security, Accreditation and Internal Audits of the Pennsylvania Department of Corrections ("Department") and have served in that capacity since February of 1999. Prior to serving in this capacity, I served as the Chief of the Standards and Practices Division beginning in January 1998. I have been employed by the Department since 1977 and have worked in numerous capacities working my way up through the ranks of Corrections Officers until appointment as Major of the Guard when I was appointed to serve as Chief of Security for the Department. Following that I served as a Deputy Superintendent for Facilities Management at a state correctional facility before my appointment as Special Assistant to the Executive Deputy Secretary for the Department, the Chief of the Standards and Practices Division, and now as the Director of the Bureau of Standards, Practices, Security, Accreditation and Internal Audits.
- 2. I submit this affidavit based on personal knowledge and upon information provided to me by staff gleaned from the Departments' records.
- 3. In my current position I am responsible for overseeing the following activities: emergency preparedness coordination; special teams emergency response coordination; intelligence information coordination; drug interdiction program coordination; corrections officer staffing audits; security operations inspections/audits; use of force situation reviews;

extraordinary occurrence report reviews; capital case transport coordination; high risk inmate transport coordination; security threat group information coordination; policy violation investigation; authorized defensive weapons coordination; development coordination of policies/manuals/bulletins; review coordination of policies/manuals; distribution of policies/manuals/bulletins; tracking of policies/manuals/bulletins; archiving of superseded policies/manuals/bulletins; reviewing and appraising the reliability, adequacy, and application of operating procedures and controls; ascertaining the extent to which established policy and procedures are followed; appraising the quality of performance with which assigned responsibilities are carried out; assessing operational procedures for the purpose of formulating "best practices" for establishing standard operating procedures; and recommending operating improvements.

- 4. I served as the Departments' Chief of Security from April 1990 to November 1992, during that the Department discovered numerous incidents of inmates engaging in criminal activity through use of telephone at their institutions.
- 5. At that time, Department policy allowed inmates use of telephones with the level of access dependent on the inmate's housing status. Policy exercised control over inmates' access to the telephones only in terms of time, number of calls and costs in that all calls that were placed were collect calls. However, the Department had no way at that time of monitoring or controlling who an inmate contacted through use of the telephone.
- 6. Law enforcement agencies and internal investigations, discovered numerous credit card scams by inmates using Department telephones. In brief, the credit card scams consisted of inmates making phone calls from a correctional facility to an outside party who would then make a third party call from that telephone enabling the inmate to scam various

businesses, banks and other financial institutions for credit cards numbers. Inmates would then use the credit card information to purchase various goods including clothing, jewelry and appliances. Conservatively, these credit cards scams resulted in the loss of hundreds of thousands of dollars for the involved businesses.

- 7. It also was discovered that a number of inmates were involved in the theft of phone serves. This also happened through the ability of inmates to place third party calls through associates on the outside of the institution. It was learned that associates on the outside would set-up phony businesses and contract for long-distance phone services. Inmates would then utilize the phony business to forward their calls or place third party calls. After several months of using the long-distance services, the persons setting up the phony business would disappear without paying for the services
- 8. The discovery of these criminal activities along with the Department's inability to control various aspects of the inmate's use of the telephone system caused the Department solicited proposals for an inmate telephone system giving the Department much greater control to an inmate's access to the outside through the telephones. Specifically, the Department of General Services sought on behalf of the Department, proposals for a telephone system that among other things include the following standards: (a) a one way, outgoing only service; (b) collect only, station-to-station calling; (c) direct dial calls of any type must be prohibited; (d) access to 411 or other information services must be prohibited; (e) access to 800 numbers must be prohibited; (f) access to multiple long distance carriers by 800 plus, 900 plus, 950 plus, 976 plus, numbers etc. must be prohibited; (g) access to 911 emergency systems must be prohibited; (h) cut off control switches must be provided to the facility officials to control telephone service availability; (i) the system must be restricted to use in association with an

authorized Personal Identification Number assigned to each inmate; (j) the system must be able to take an individual station out of service; (k) the vendor must be able to provide detailed information as to completed calls and attempts by pin number, and queries on the system as to whether a specific telephone number is in the system on demand; (l) the ability to restrict by the combination of inmate and call party: and perhaps most importantly with regard to controlling inmate criminal activity; (m) the ability to detect in real time the called parties that attempt to access three way or conference calling on a call made from the inmate telephone system and the ability to terminate the connection instantaneously upon detection of the attempt to access three way or conference calling.

- 9. In July 1997, the Department issued its policy on the newly established Automated Inmate Telephone System ("DC-ADM 818"). The Automated Inmate Telephone System included all of the features described above giving the Department far greater control over inmate placed telephoned calls.
- 10. In order to access telephone privileges, an inmate must complete a form listing up to 20 telephone numbers that the inmate desires to call. Attorney telephone numbers are not counted against the total of 20. The list must include the complete name, relationship, telephone number and street address of the persons whom the inmate wishes to call. The inmate is also issued a Personal Identification Number ("IPIN"), which is considered confidential. The Departments' inmate telephone system has the ability to enter the numbers listed on the inmate's telephone list under the IPIN number. Calls cannot be completed to any number not listed on the inmate's telephone list and entered into the Automated Inmate Telephone System.
- 11. Under Department policy, inmates are prohibited from initiating calls to a number of different persons including former inmates, employees of the Department, Judges and other

officials of the criminal justice system, minors, crime victims and so on. While inmates were always prohibited from calling these parties, until implementation of the Automated Inmate Telephone System, the Department had no ability to block calls to these parties. The new system provides the ability to block calls to any of these numbers.

- 12. The Commonwealth also purchased a monitoring and recording system that is integrated with the Automated Inmate Telephone System. Under that system and with changes to the Wire Tapping and Electronic Surveillance Act (18 Pa. C.S. § 5701 et.seq.), all inmate telephone calls from the Automated Inmate Telephone System are recorded and subject to interception and monitoring except those placed to and from an attorney. Under Department policy, inmate calls are periodically monitored or monitored if there is reason to believe criminal activity, escape or other inappropriate or illegal behavior is being discussed.
- purchased by the Commonwealth and Department policy grant the Department the ability to control, monitor and record a inmate's use of telephone. This has greatly enhanced the Department's ability to prevent inmate criminal activity while incarcerated. One of the most important tools in this regard is the system's ability to prevent three way callings, call forwarding or calls through a call forwarding service using a local telephone number. Department policy specifically prohibits any attempt to this kind of calls. (See DC-ADM 818, VI. C.2.(h).) Any attempt by a called party to place a three way call or forward the call will cause the system to terminate the call immediately. Our correctional facilities have received numerous complaints from inmates from time to time claiming that their call was improperly terminated. The Department's service provider is able to determine the cause for termination of the call or

interruption of the call. In most instances, those calls were terminated because of an attempt by the called party to place a three-way call or forward the call placed by the inmate.

- 14. The features of the Department's Automated Inmate Telephone System have provided extremely useful intelligence that has been used on number of occasions to thwart criminal activity, block inmate contact with persons threatened by the inmate or persons who do not desire contact from inmates, prevent the introduction of drugs or other contraband into our correctional facilities, and uncover improper personal relationships between staff or volunteers and inmates which represent a direct threat to the security of our facilities.
- 15. I am aware that Outside Connection is offering a service to telephone customers who receive direct calls from inmates housed New York in correctional facilities under the New York State Department of Correctional Services. I understand that this service will allow inmates to call local telephone numbers owned by Outside Connections. The call will then be forwarded to a subscriber of Outside Connections at a remote location. This process is known as remote call forwarding.
- 16. It is my opinion and belief that any service that permits remote call forwarding of a call place by an inmate would greatly diminish the Department's ability to control and monitor inmate telephone communications. The Department's ability to access the name and address of the parties called, to block calls to prohibited numbers, and to verify to whom a call is placed are critical to the Department's need to ensure appropriate inmate use of the telephones. Specifically, it is my opinion that allowing service providers to offer remote call forwarding allows inmates to bypass the control features of the Automated Inmate Telephone System with the possibility of engaging in the criminal activity the system was designed to prevent.

WHEREFORE, I submit this affidavit in opposition to outside connections Petition for

Declaratory Ruling.

mes D. Shutt

Sworn to before me this

15th day of 1 pul 2003

Houndi Jo M. Burlles
Notary Public

BRAAD OF CO

NOTARIAL SEAL BRANDI JO M. BUCKLES, Notary Public Lower Allen Twp., Cumberland County My Commission Expires February 6, 2007

EXHIBIT 12

UNITED STATES BANKRUPTCY	COURT
SOUTHERN DISTRICT OF NEW Y	ORK

I.. D ..

In Re:

WORLDCOM, INC., et al.

Debtors.

Case No. 02/13533 (AJG)

Chapter 11

OUTSIDE CONNECTION, INC.,

Plaintiff,

Adversary Proceeding No. 02/8092A (AJG)

-against-

MCI WORLDCOM and
NEW YORK STATE DEPARTMENT OF
CORRECTIONAL SERVICES,
Defendants.

ORDER FOR DISMISSAL WITH PREJUDICE

Upon consideration of the Plaintiff's Motion for an Order Pursuant to Rule 41 of the Federal Rules of Civil Procedure as well as the Doctrine of Primary Jurisdiction Dismissing, Without Prejudice, the Complaint Filed by Outside Connection, Inc. (the "Voluntary Dismissal Motion"); the Motion of Defendant MCI WORLDCOM Communications, Inc. for an Order Dismissing the Complaint Pursuant to Federal Rule of Civil Procedure 12(b)(6) (the "Debtor's Motion to Dismiss"); the Motion of Defendant New York State Department of Correctional Services for Summary Judgment (the "DOCS Summary Judgment Motion"); this Court's Order of May 15, 2003, Establishing Procedures and Conditions for Dismissal of Adversary Proceeding; and this Court's Order of July 16, 2003, requiring payment of attorneys' fees and costs by OC within thirty (30) days;

And having considered that both Defendants have timely filed statements of costs and

expenses, including attorneys' fees, incurred in relation to the claims asserted in this Adversary

Proceeding, and that Plaintiff has failed to file and serve, within ten (10) days of submission of

Defendants' statement of costs and expenses, any objection to such statements;

And having considered that Plaintiff has failed to pay any costs or expenses to Defendant

MCI WORLDCOM Communications, Inc. or Defendant New York State Department of

Correctional Services within the ordered thirty (30) day time frame; it is hereby:

ORDERED that all of OC's claims asserted in the above-captioned adversary proceeding

are hereby dismissed with prejudice.

Dated: New York, New York

August 22, 2003

s/ <u>Arthur J.</u> Gonzalez

UNITED STATES BANKRUPTCY JUDGE

EXHIBIT 13



DomainTools

Viho's	l Don	nain Search	Domain Suggestion	s For Sale Sales	History Availar Sea	err. Aftermarket co	om Live Auctions	Demass Monitor	
Domas Evelvor, Org	204.4.75.35	Tracer	204.4.75.3	5 I My IP Aodi	ess Doma <i>r Parso</i> q	I ratir Domain Namo	Registration Burnell	тект. Оставн Туро С	enerato: more >
Power Taels:	Reverse IP	Domain Histo	ory – Wasir Alea	Name Server Spy	nostinji (ilisto) /	Hagistiant Search	Registrant Ålert		

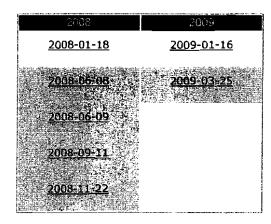
Domain History



7 records found for conscallhome.com

Red links are a privacy protected record

Similar records are grouped by background color



Discontinue this Unit Service



DomainTools

Whos		Domain Search	Domain Suggesti.	os Fri Sale Sales	s History - Auction S	earch Aftermarket	com Erve Auchens	Domain Mondor
Dimair Directory Ping	204.4.7	'5.35	204.4.75	35 Y My IP Add	ress Domain Parkir	g iCiteac Domain flai	o deustration Blok C	Rast. Domain Typo Generalor incre >
Power Tools:	haveise l	P Damain His	lony Math April	Name Source Spy	Hosting History	Registrant Search	Registrant Alert	

Conscallhome.com on 2009-03-25 - Domain History

« Previous

Domain: <u>conscallhome.com</u> - <u>Domain History</u>

Cache Date:

2009-03-25

Registrar:

GODADDY.COM, INC.

Registrant

Click on an email address we found in this whois record

Search:

to see which other domains the registrant is associated with:

wendymeade@hotmail.com

Registrant:

Teleware, LLC

331 Cape Coral Pkwy, W

Suite C

Cape Coral, FL 33914

```
Domain Name: CONSCALLHOME.COM
   Created on: 16-Jan-08
   Expires on: 16-Jan-11
   Laet Updated on: 14-Feb-09
Administrative Contact:
   Meade, Wendy wendymeade@hotmail.com
   Teleware, LLC
   331 Cape Coral Pkwy, W
   Suite C
   Cape Coral, FL 33914
   United States
   2393216123
                   Fax --
Technical Contact:
  Meade, Wendy wendymeade@hotmail.com
  Teleware, LLC
  331 Cape Coral Pkwy, W
  Suite C
  Cape Coral, FL 33914
```

United States

2393216123 Fax --

Domain servers in listed order:

NS21.DOMAINCONTROL.COM

NS22.DOMAINCONTROL.COM

Memberships | Roundtable | Blog | Registrant Search | 📷 Hosting Metrics | Stock Ticker | Download | Whois | Cheap Registrar | Site Map



DomainTools

Whe's	∤ Dor	na n Search	Domain Suggestion	s ForSale Sa	aies Hietury	Auction Searc	th Aftermarket.co	m Live Auctions	Domain Monitor	
Domain Directory Ping	204.4.75.35	1 (2000)	oute 204.4.75.3	5 NiyiPA	Ndo ass clon	rain Parking Cr	пеар Дотал ізалаг	Registration Bulli (Treck Domain Typ	c Generater <i>more</i> :
Power Tools:	Resease IP	Domain Hist	ory Mark Alert	Name Sewer S	⊋y Host	ពេទ្ធ ភា ខាក់ ្	Registrant Seurch	Registrant Alert		

Conscallhome.com on 2009-01-16 - Domain History

<u> * Previous</u>	<u>Next »</u>
Domain:	conscallhome.com - Domain History
Cache Date:	2009-01-16
Registrar:	GODADDY.COM, INC.
Registrant	Click on an email address we found in this whois record
Search:	to see which other domains the registrant is associated with:
	info@conscallhome.com
Registrant:	
Teleware, LLC	
PO BOX 101379	
Cape Coral, Fl	orida 33910.

United States

Domain Name: CONSCALLHOME.COM

Created on: 16-Jan-08

Expires on: 16-Jan-11

Last Updated on: 04-Jan-09

Administrative Contact:

Meade, Tim info@consCallHome.com

Teleware, LLC

PO BOX 101379

Cape Coral, Florida 33910

United States

2392140061 Fax --

Technical Contact:

Meade, Tim info@consCallHome.com

Teleware, LLC

PO BOX 101379

Cape Coral, Florida 33910

United States

2392140061 Fax --

NS22, DOMAINCONTROL.COM



Memberships | Roundtable | Blog | Registrant Search | 🔚 Hosting Metrics | Stock Ticker | Download | Whois | Cheap Registrar | Site Map





Who is	▶ Der	nan Sasidi - E	in nam Suggestion	s For Sulic Sides	History Audien Sal	arch Afterman et.:	vincture Auctions	Demain Mentor	
Dorsan Dalecto II. Ping	204.4.75.35	5 1 1 2000	204.4.75.3	5) My IP Addre	ess Coman Fuerry	Cheap Domain Main	s Negariation Build	Ired Domain Tin	L Cenerator more «
Power Tools:	Paverse IP	Bomain Histor	у Маж Асы	Mairie Salver Spy	Hesting history	Registrant Search	Registiant Alere		

Conscallhome.com on 2008-01-18 - Domain History

Next »

Domain: <u>conscalihome.com</u> - <u>Domain History</u>

Cache Date: 2

2008-01-18

Registrar:

GODADDY.COM, INC.

Registrant

Click on an email address we found in this whois record

Search:

to see which other domains the registrant is associated with:

weboat@gmail.com

Registrant:

Millicorp

40 SE 5th Street

Suite 405

Boca Raton, Florida 33432

Domain Name: CONSCALLHOME.COM

Created on: 16-Jan-08

Expires on: 17-Jan-09

Last Updated on: 16-Jan-08

Administrative Contact:

Meade, Tim weboat@gmail.com

Millicorp

40 SE 5th Street

Suite 405

Boca Raton, Florida 33432

United States

(561) 892-2185 Fax --

Technical Contact:

Meade, Tim weboat@gmail.com

 ${\tt Millicorp}$

40 SE 5th Street

Suite 405

Boca Raton, Florida 33432

United States

(561) 892-2185 Fax --

Domain servers in listed order:

NS21.DOMAINCONTROL.COM

NS22.DOMAINCONTROL.COM

Memberships | Roundtable | Blog | Registrant Search | 🖼 Hosting Metrics | Stock Ticker | Download | Whois | Cheap Registrar | Site Map

EXHIBIT 14



Westlaw.

Page 1

22078409149

CORPORATE RECORDS & BUSINESS REGISTRATIONS

This Record Last Updated: 03/06/2009 Database Last Updated: 05-01-2009 Update Frequency: **QUARTERLY** Current Date: 07/16/2009

Source: AS REPORTED BY THE SECRETARY OF STATE OR OTHER OFFICIAL

SOURCE

COMPANY INFORMATION

Name: MILLICORP

Address: 710 S.W. 47TH ST.;203

CAPE CORAL, FL 33914

FILING INFORMATION

Identification Number: P09000020947 Filing Date: 03/06/2009 State of Incorporation: **FLORIDA** Date Incorporated: 03/06/2009 Status: **ACTIVE** Corporation Type: **PROFIT**

Business Type: DOMESTIC CORPORATION

Address Type: **MAILING**

Where Filed: STATE DEPARTMENT/CORPORATION DIVISION

409 E. GAINES ST

TALLAHASSEE, FL 32301

REGISTERED AGENT INFORMATION

Name: UNITED STATES CORPORATION AGENTS, INC.

Address: 13302 WINDING OAKS BLVD. TAMPA, FL 33612

PRINCIPAL INFORMATION

Name: TIMOTHY MEADE

Title: P, D

Address: 710 S.W. 47TH ST., UNIT 203

CAPE CORAL, FL 33914

Name: LEONARD MEADE

Title: S

Address: 710 S.W. 47TH ST., UNIT 203

CAPE CORAL, FL 33914

Name: TIMOTHY MEADE

Title:

Address: 710 S.W. 47TH ST., UNIT 203

CAPE CORAL, FL 33914

Call Westlaw CourtExpress at 1-877-DOC-RETR (1-877-362-7387) to order copies of documents related to this or other matters.

Additional charges apply.

THE PRECEDING PUBLIC RECORD DATA IS FOR INFORMATION PURPOSES ONLY AND IS NOT THE OFFICIAL RECORD. CERTIFIED COPIES CAN ONLY BE OBTAINED FROM THE OFFICIAL SOURCE.

END OF DOCUMENT